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| Use Case Title: | Managing Order |
| Primary Actor | Customer |
| Level | Kite (Summary) |
| Stakeholders | Customer |
| Precondition | Customer must be logged in/online with application |
| Minimal Guarantee | Rollback of any uncompleted transactions |
| Success Guarantees | Rental is verified and accepted |
| Trigger | Customer accesses homepage |
| Main Success Scenario | 1. Customer browses for dog to rent 2. Customer chooses dog and selects desired & available date/time for rental 3. Customer selects method of payment and confirms rental 4. Dog owner is notified of rental & notifies customer of arrival date/time |
| Extensions | 1. Dog catalogue is unavailable    1. Customer quits site 2. Specific dog rental has no desired time period    1. Customer quits site    2. Customer finds different dog with desired time period 3. Specific dog rental desired date/time is suddenly unavailable    1. Customer quits site    2. Customer finds different dog with desired time period 4. Transaction error: Customer has insufficient funds    1. Transaction rolled back. Customer starts again    2. Transaction rolled back. Customer leaves site 5. Confirmation of transaction is interrupted    1. Customer finds other means of verification    2. Customer leaves site 6. Dog owner cancels rental    1. Customer is notified & refunded. Customer starts again    2. Customer is notified & refunded. Customer leaves site |